Guarantee

Your new airBody Dryer is guaranteed against the cost of breakdown repairs for 24 months from the date of the original purchase.

What is covered?

- Repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- Cost of functional replacement parts.
- The labour costs of an airTeem® approved repairer to carry out any repairs.
- Collect, repair & return: airTeem® will arrange to collect the faulty product from your specified address, repair it and then return. If the product cannot economically be repaired, airTeem® will replace it with an equivalent product.
- Replacement: We will arrange for the faulty product to be collected from a specified address and for the replacement product to be delivered. A replacement product will be equivalent to the one being replaced.

What is not covered?

- Accidental damage, misuse and abuse.
- External or appearance parts including remote, PVC remote connector, foot, leg top or leg bottom.
- Repairs required as a result of unauthorised repair or an installation that fails to meet the requirements within the user manual.

Important Notes.

- The airBody Dryer must be correctly installed, located and operated in accordance with the instructions in the user manual.
- The guarantee becomes effective at the date of purchase or delivery – whichever comes first.
- Proof of delivery / purchase will have to be presented before any work can be carried out on your body dryer under the 24 month guarantee. Please note that without this proof any work carried out will be chargeable.
  Only authorised and trained airTeem®technicians can work on the internal workings of the airBody Dryer.
- Any parts, which are replaced, will become the property of airTeem®
- The repair or replacement of your dryer under guarantee will not extend the period of the guarantee.
- The guarantee covers only normal usage of the airBody Dryer in the country in which it was purchased.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.
- If you have any questions about this cover, free phone 0330 999 0160.
- If airTeem®, as the provider of the extended warranty ceases trading, the extended warranty will still be valid and the unit will be repaired.

Complaints

- If you are not satisfied with any of the services we provide please write to us at airTeem, The Flat, Woodhill Street, Bury, Greater Manchester, BL8 1AT.